

Golden Lakes Village  
LES LACS DE L'EAU D'HEURE | ARDENNES



# WELCOME GUIDE HAVE A LOVELY STAY AT THE GOLDEN LAKES

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**2021 EDITION**



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D'HEURE LAKES

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# WELCOME

Dear holiday guests,

It is with great pleasure that the Golden Lakes team welcomes you to our little holiday village in Les Lacs de l'Eau d'Heure.

By staying in our domain you place your holidays in our hands, and we thank you for the confidence that you have placed in us.

Everything has been done to help you experience some of the happiest and most unforgettable days with us.

In this brochure you will find all useful information for you to enjoy your stay in the domain to the full.

Our staff is at your entire disposal should you have the slightest question.

On behalf of Golden Lakes, I wish you an excellent stay at Golden Lakes Village.



**Michael VISEE**  
General Manager



**COVID19:** As the health situation evolves, the information in this welcome guide is subject to change.



# DESTINATION

EAU D'HEURE LAKES





# DESTINATION

## EAU D'HEURE LAKES

### LONGEST COAST OF THE COUNTRY

The Lacs de l'Eau d'Heure domain is made up of 5 lakes (the Plate Taille lake, the Feronval lake, the Eau d'Heure lake, the Ry Jaune lake and the Falemprise lake).

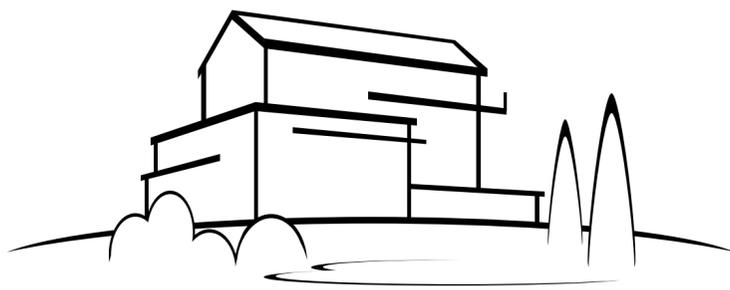
Set in a preserved natural setting, the lakes, with a surface area of 6.17 sq. km, constitute the largest aquatic domain in the country and form the largest artificial lake in Belgium.

With nearly 70 km of lakeshore, the Lacs de l'Eau d'Heure are also the longest coastline in Belgium.

### EDEN-LABEL

The 1800 hectares of water and forest that make up the Lacs de l'Eau d'Heure, combined with the wide range of pedestrian, aquatic, culinary and cultural activities on offer, have made the site an exceptional place.

This unique tourist offer was rewarded with the very envied and prestigious EDEN (European Destination of Excellence) label.



# Golden Lakes Village

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# **OUR HOLIDAY PARK**

## **GOLDEN LAKES VILLAGE**

### **RELAXATION & FUN**

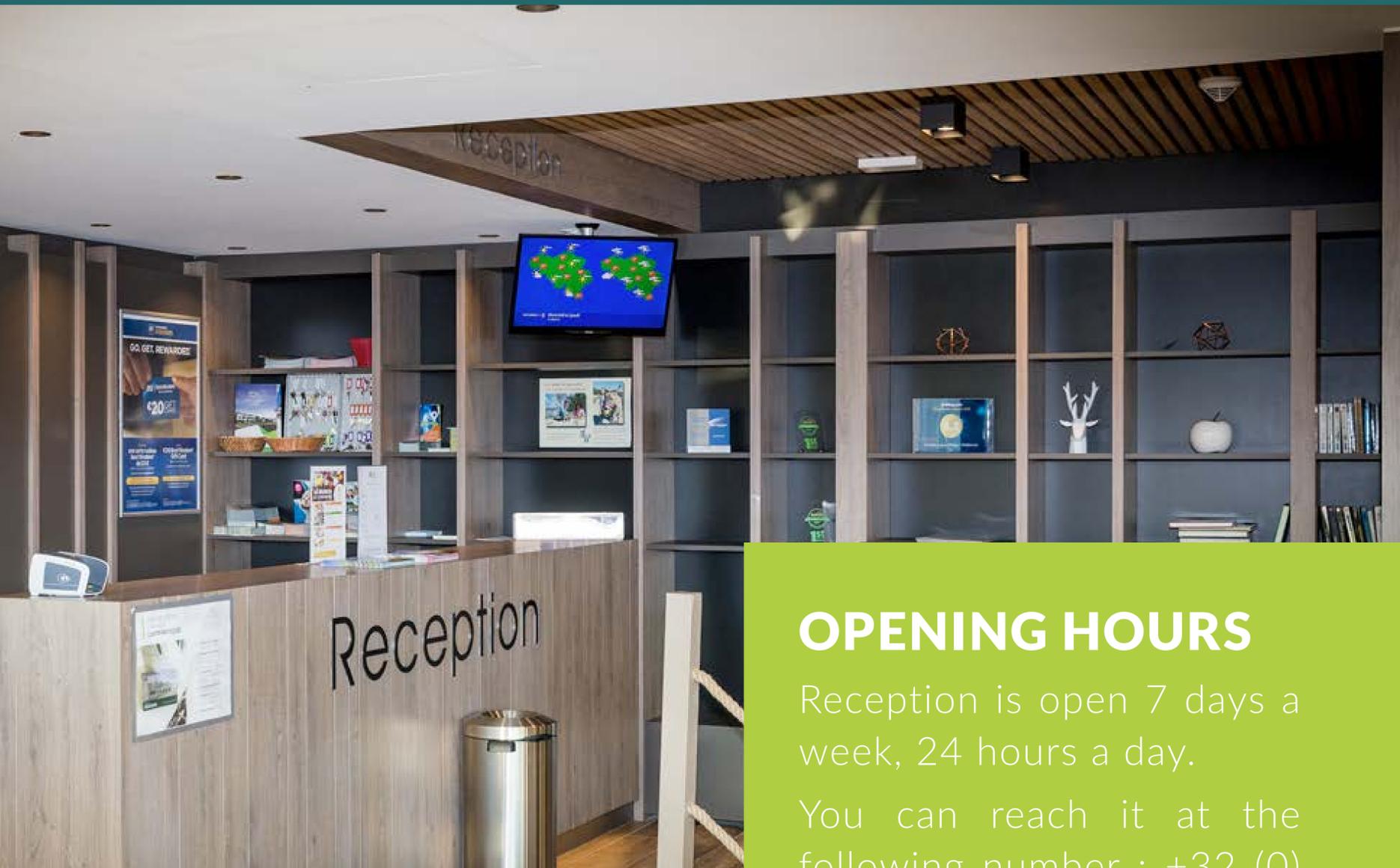
To live, to enjoy and to recharge your batteries, enjoying all the modern comforts and in perfect harmony with nature, these are the main assets of the Golden Lakes.

Many leisure, sports and relaxation activities are available in the surrounding area.

### **NATURE & ENVIRONMENT**

The village faces south and is a perfect blend of nature, green spaces and water features.

Built with respect for the environment, the houses bring out a warm atmosphere and ambiance. Thanks to their large windows, they give you a feeling of freedom and open air.



## OPENING HOURS

Reception is open 7 days a week, 24 hours a day.

You can reach it at the following number : +32 (0) 71 31 71 19

## RECEPTION

Our team is at your disposal if you have any questions about the village, the region and/or the activities to do in the surroundings.

For any technical or cleaning problem on your arrival, do not hesitate to go to the reception desk to let us know. Our technical and cleaning teams will do everything possible to satisfy you very quickly.

## RENTAL SERVICE

Subject to availability, the reception rents the following items:

- Bicycles - mountain bikes - electric bikes
- Squeegee machine: free of charge
- Barbecue grills: free of charge
- Baby bed and chair: free, charge for the 2nd



# SERVICES

## BARBECUE

A barbecue area and picnic tables are at your disposal near the pétanque courts. You will enjoy a view of the lake. Don't forget to throw away your rubbish.

## SPORTS FACILITIES

As a tenant of the Golden Lakes, you have free access to the sports facilities of the domain:

Pétanque courts, beach volleyball court, ping pong tables and a children's playground.

All equipment is available free of charge at the reception desk (upon presentation of an identity card and subject to availability).

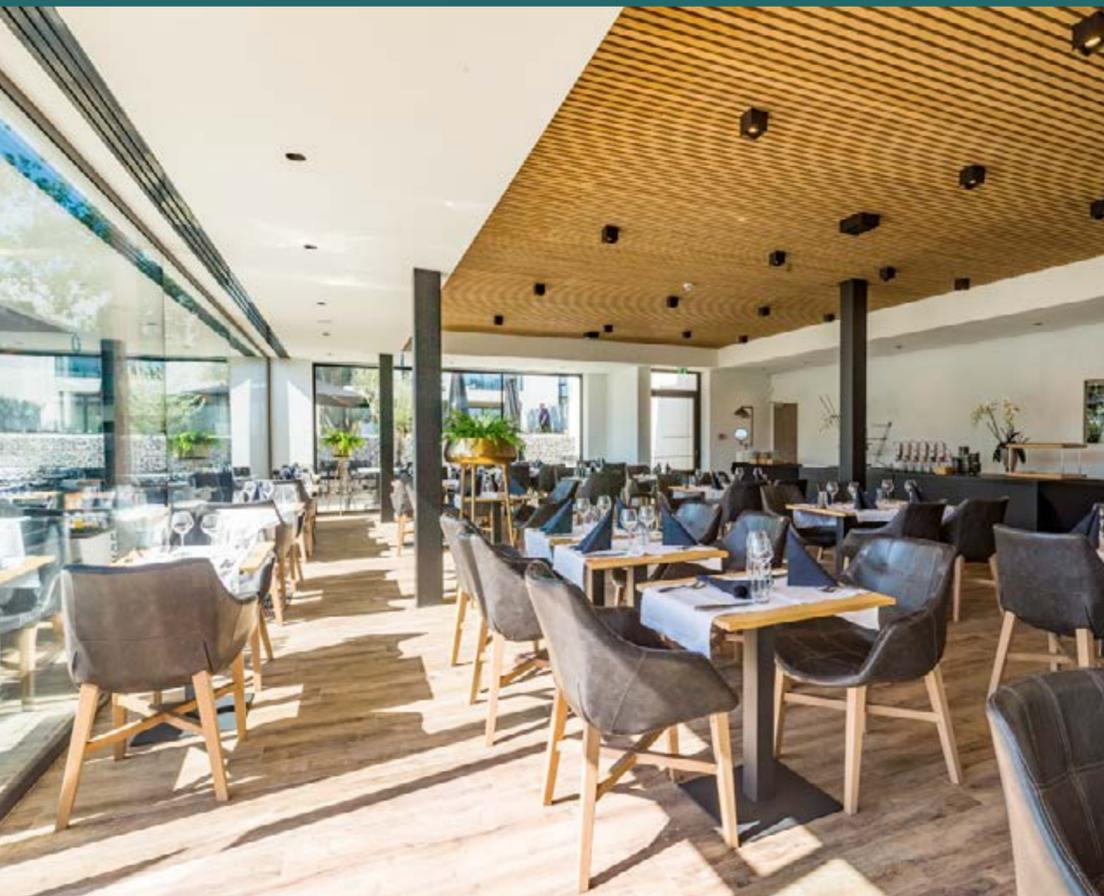
## BREAKFAST

The Golden Lakes Hotel serves a continental breakfast buffet which is open to our guests. It is located at -1 in the reception building.

Reservation mandatory the day before at max 8 pm.

PRICES : • Adult : 19€. • Child (< 12 years old) : 9,5€.





## RESTAURANT

**LA BRASSERIE DES LACS,** A COOKING MADE WITH FRESH, LOCAL AND ORGANIC PRODUCTS!

During your stay at the Golden Lakes, go to the bistronomic brasserie «La Brasserie des Lacs» for an excellent meal in good company in a unique setting by the lake.

On the terrace or inside, have a drink or enjoy a meal while contemplating the peaceful panorama of the lake and its surroundings.

Taste the delicately cooked dishes prepared by our chef, who wants to introduce you to local and seasonal products in a friendly atmosphere, without fuss.

### INFORMATION



Check the opening hours, the restaurant's menu and book your table directly from our website.

[www.labrasseriledeslacs.be](http://www.labrasseriledeslacs.be)



## YOUR TENANT **BENEFIT**

Upon presentation of your «**Golden Lakes**» **privilege card**, you will get one of these benefits:

- **FREE GLASS** of bubbles at the aperitif according to the number of meals ordered.
- **BOTTLE** of bubbles **FOR FREE** for a special event (birthday, wedding anniversary, etc.) for a table of minimum 4 people at the restaurant.



## RESERVATION SUGGESTED

- +32(0)71 23 24 33
- [reservation@labrasserieslacs.be](mailto:reservation@labrasserieslacs.be)



# BIKE RENTAL

**AVAILABLE AT THE RECEPTION - FROM 9€**

Rent bikes during your stay to discover the wonderful region of the Lacs de l'Eau d'Heure.

Prices from half a day to a week.

Make your choice between a city bike, a mountain bike or an electric bike.

	DAY	3 DAYS	4 DAYS	1 WEEK
<b>CITY BIKE</b>	12€	29€	38€	45€
<b>MOUNTAIN BIKE</b>	18,50€	42€	57,50€	72,50€
<b>CHILD'S BIKE</b>	9€	20€	28€	35€
<b>CHILD'S MOUNTAIN BIKE</b>	11€	30€	40€	40€
<b>E-BIKE</b>	25€	75€	100€	100€
<b>HELMET</b>	3€	9€	12€	15€
<b>CHILD'S CHAIR</b>	3€	9€	12€	12€



# ANIMATION

JULY - AUGUST

## MINI CLUB

In high season, a team of experienced animators offers a varied programme of fun and sporting activities (games, crafts, etc.) to your children aged 5 to 12.

Excursions are also planned with local tourist operators (Natura Parc, Espace Fun, etc.).

The Mini Club is located next to the Beach Club of the village on the lake shore.

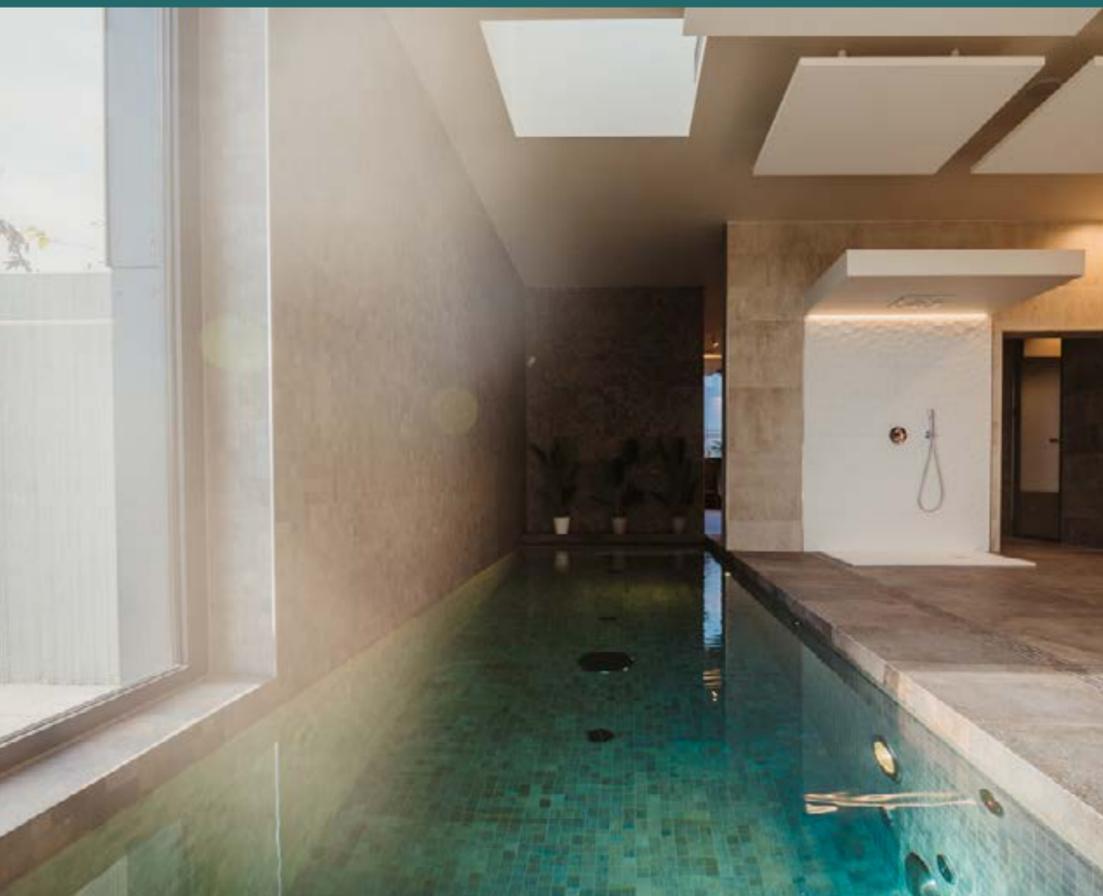
## SUMMER PARTIES

During the summer season, the domain organizes thematic parties in an unusual setting on the waterfront. Booking is required.

### PROGRAMME



The full programme of activities on offer is displayed at the reception.



# SPA-WELLNESS

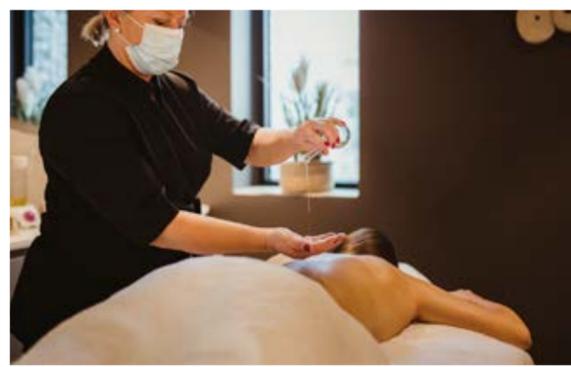
The new Wellness Center at the Golden Lakes Hotel opens the doors to its intimate space, a magical place where body and mind can escape.

Treat yourself to a moment of intense relaxation during your stay at Golden Lakes.

## PRACTICAL INFORMATION

See the list of treatments, rates and schedules on the «wellness» page of the hotel's website.

[www.goldenlakeshotel.be/wellness](http://www.goldenlakeshotel.be/wellness)



### CARE & MASSAGES

Our two care cabins welcome you for a pure moment of well-being offered to your body.

Awaken your five senses by choosing a beauty, relaxation or fitness treatment.

Possibility of treatments in a duo cabin.



# CARTE PRIVILÈGE

The «Golden Lakes Village» Privilege Card gives you a series of discounts with privileged partners.

Moreover, by booking with this card, you will be able to give your preferences concerning your villa and its location during your next stay.

## PRIVILEGED ADVANTAGES

Discover the discounts to which you are entitled as a Golden Lakes privileged client when visiting tourist operators around the Lacs de l'Eau d'Heure.

[www.goldenlakesvillage.com/avantages-privileges](http://www.goldenlakesvillage.com/avantages-privileges)

**NO CARD YET ?**

**ASK FOR IT AT THE RECEPTION !**

# USEFUL INFORMATION

## GOLDEN LAKES VILLAGE



**ANIMALS** - It is mandatory to keep your dog on a leash. Our animal friends are forbidden in the play areas. In order to keep the area pleasant for all, please make sure to collect your pet's droppings.



**BARBECUE** - It is forbidden to make a barbecue on the terrace of your villa. A barbecue area with picnic tables is at your disposal next to the petanque courts.



**CHILDREN** - Children are under the responsibility of the parents. We decline all responsibility in case of theft and accidents on the playground.



**KM/H** - For everyone's safety, the speed limit is 10 km/h.



**MAGNETIC CARD** - The magnetic card which you have got at check-in is necessary to enter the domain and opens the door of your villa. This card must also be inserted in the electrical box of your villa in order to activate the electricity.

To get into the domain, you will need the magnetic card. To get out, the exit terminal opens automatically as you approach it.



**PARKING** - Please park your car in the car parks provided. It is forbidden to park on public roads (except for the unloading of your vehicle), paths and green areas.



**WASTE** - At the Golden Lakes, we sort our waste. Containers are at your disposal (see map of the estate).



**WATER AREAS** - It is strictly forbidden to swim in lagoons, feed fish and throw stones into water surfaces. We decline all responsibility in case of an accident near or in the water bodies.



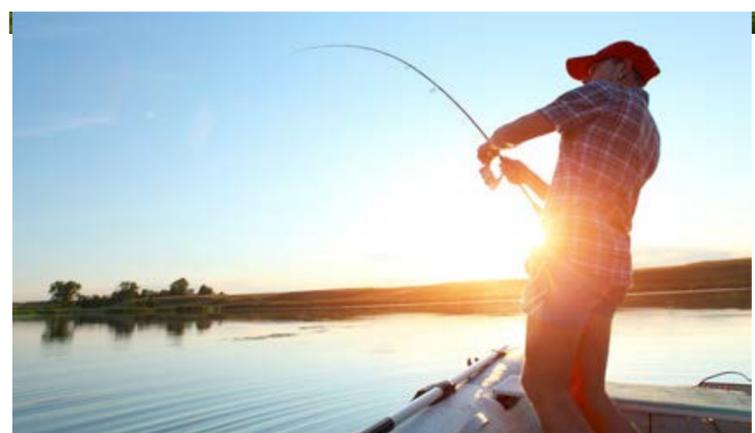
**WOOD STOVE** - Some villas have a wood stove in perfect working condition. We remind you that the use of the stove is under your entire responsibility.



# ACTIVITIES

## EAU D'HEURE LAKES





# ACTIVITIES

## EAU D'HEURE LAKES

Many leisure, sports and relaxation activities are available to visitors to the Lacs de l'Eau d'Heure.

Lovers of walking or cycling will fully appreciate the beauty of the landscapes, while water sports fanatics will struggle to choose between the large number of activities available.

### A LAKE TO SUIT EVERYONE

Whether you like diving, sailing, jetskiing, kayaking, pedal boats, water skiing, etc., the Lacs de l'Eau d'Heure offer you 1001 activities on water.

### NOT A FAN OF WATER SPORTS?

You will appreciate the Natura Parc and its 9 courses in the trees, the Red Crocodile and its amphibious bus, or the Aquacentre with its tropical swimming pool and wellness centre.

# TO TRY !

## AN ELECTRIC SCOOTER RIDE AROUND THE LAKES

New unusual activity proposed to the visitors of Lacs de l'Eau d'Heure: the all-terrain electric scooter!

Exclusive in the region, this activity will give you the opportunity to discover the natural environment of the lakes, wandering through the forests and on the RAVel at the wheel of these all-terrain vehicles.



**BOOK YOUR RIDE  
ONLINE:**

[NATURAPARC.BE](https://www.naturaparc.be)



© NATURA PARC

# BIG 5 - FOR THE WHOLE FAMILY

## 1. NATURA PARC

Jump, climb and move from tree to tree up to 10 meters high!

7 treetop adventure courses adapted to every adventurer.

On the programme: zip line over the lake, adventure park, pendular jumping, etc.



## 2. CROCODILE ROUGE

Located in the visitor center of the Lacs de l'Eau d'Heure, the Red Crocodile Park offers many activities for the whole family.

Discover the lakes on the back of ... red crocodile, the amphibus that rolls on the water, unique in Europe.

Among the other activities proposed: lazer game or a visit of the dam with a climb to the top of the tower at 107m and a view on the whole region.



### **3. ESPACE FUN**

Windsurfing, kayaking, sailing or stand-up paddle.

Possibility to rent to enjoy the scenery while cruising on the lake or to get initiated by taking lessons.

Memories guaranteed!



### **4. BIKE RIDE**

The best way to discover the beauty of the landscape surrounding the Eau d'Heure lakes.

Rent bikes at the reception and ride around the Plate Taille.



### **5. PRO 1 GOLF**

A golf resort unlike any other.

Golf course and mini golf, but also FootGolf or DiscGolf.

Accessible to all types of public, whatever the age or level of the player. Possibility to organize various challenges.





### **3. LES GROTTES DE NEPTUNE**

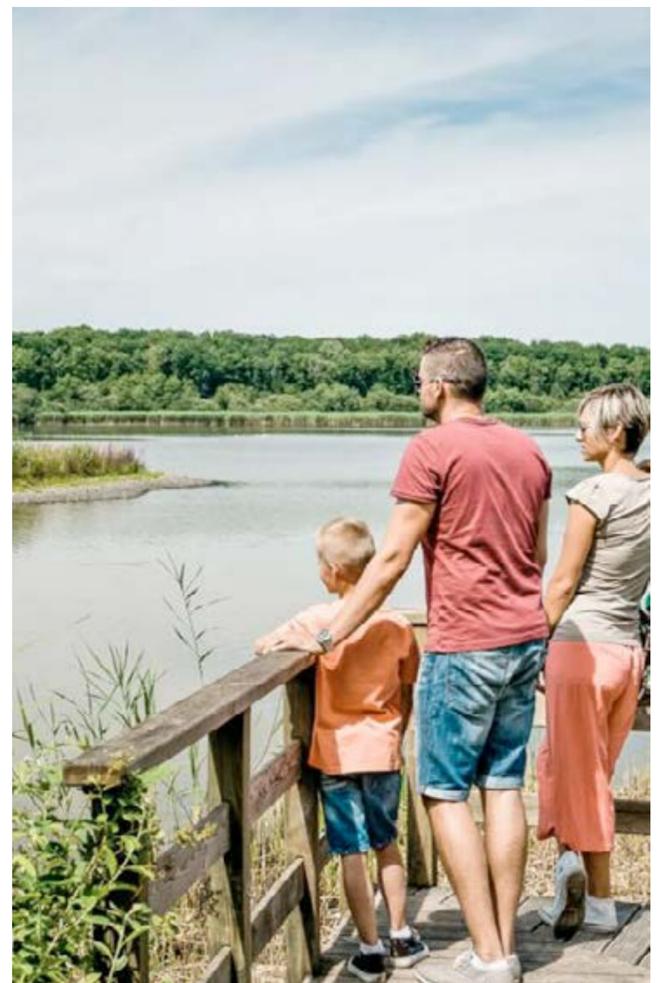
Wander through the caves to discover a subterranean world housed in the depths of hundreds of millions of years old rock, or let yourself be guided in the search for the typical species of this Natura 2000 listed natural area.



### **4. L'AQUASCOPE DE VIRELLES**

The Aquascope is a nature centre, made of glass and wood, built on the shores of the Virelles pond.

Everything is done to ensure you a warm welcome and take you on a journey of discovery of a rich and preserved nature.



### **5. L'ESPACE ARTHUR MASSON**

Discover the oeuvre of Arthur Masson through the parcours-spectacle in the village of «Trignolles» and take part in a role-playing game in the «Ecole d'Autrefois».





# CHECK OUT

DEPARTURE





## **CHECK OUT**

### THE DEPARTURE

Check out from 8 to 10 am.

In case of departure after 10:00 am and not respecting these hours, a supplement of 50€ per half hour will be charged.

Please present yourself at the reception with the 2 magnetic cards. In case of loss of the badge, 5€ / lost will be deducted from your deposit.

Please bring back any object borrowed during your stay (barbecue grill, etc.).

#### **FAST CHECK OUT**

If you do not have any object to return or a cash deposit to get back, leave your 2 magnetic cards and sauna key in the Fast Check out box provided for this purpose.

Our staff will inspect the condition and contents of the accommodation after your departure and your deposit will then be returned (bank card imprint).

**In order to avoid possible misunderstandings, it is preferable to report any deterioration during your stay.**



## **BEFORE** TO LEAVE

Some rules to respect before leaving your accommodation:

- The dishes must be done, put away and the dishwasher emptied.
- Unpack the beds and put the sheets in the hallway of the house.
- The fridge must be defrosted, emptied and turned off. The oven emptied and cleaned.
- The bins emptied and cleaned, and the cupboards cleared of your food.
- Furniture put back in its place.
- The wood stove and ash collector emptied and cleaned.

### **THANK YOU FOR YOUR COMPREHENSION**

In case of non-respect of these few rules, we will be obliged to deduct a certain amount from your deposit.



## **BACK HOME**

YOUR FEEDBACK MATTERS

### **What did you think about your holiday in the Golden Lakes?**

We are always looking for ways to optimize our infrastructure and our domain, that's why we are always ready to listen attentively to our tenants.

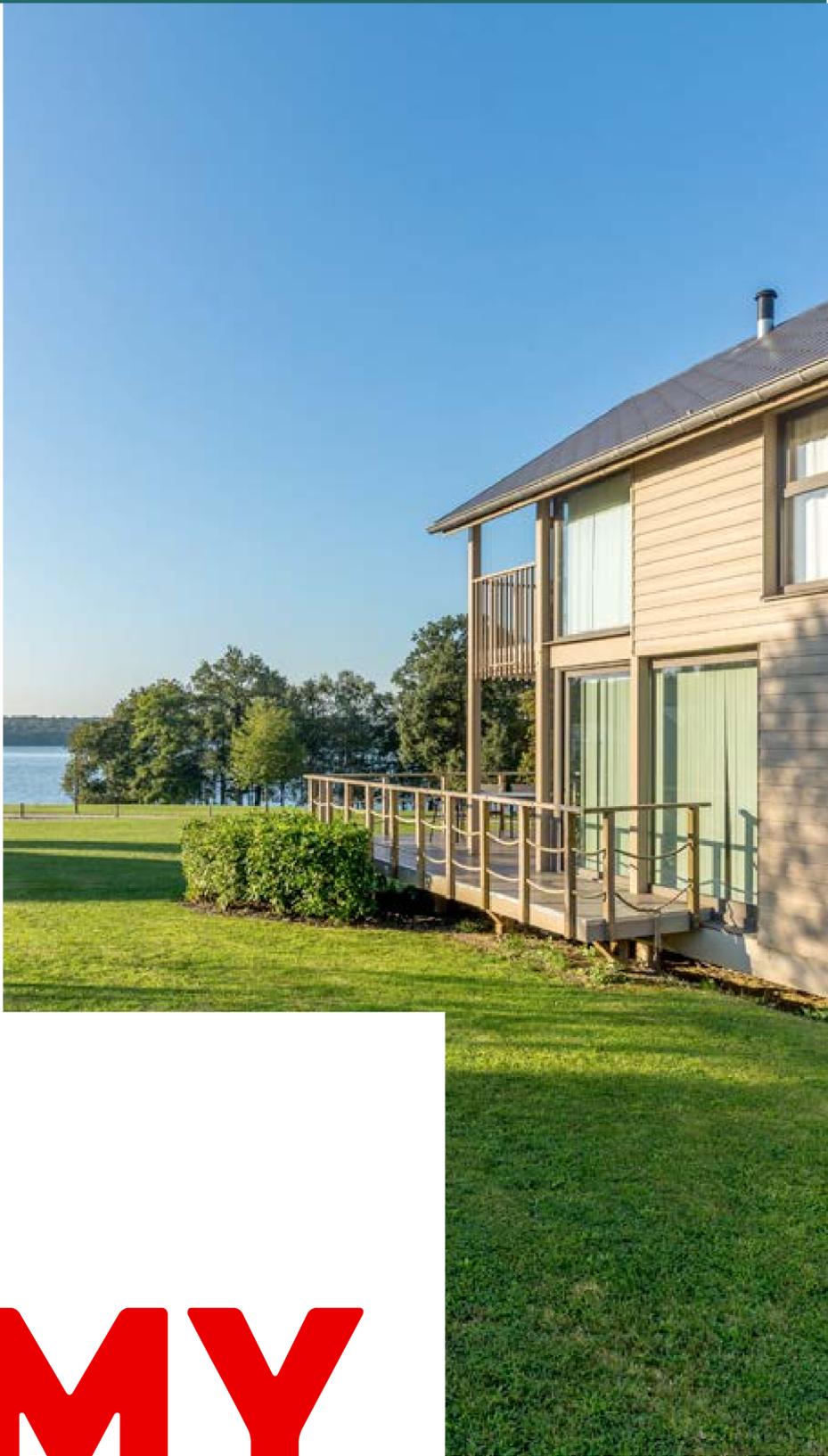
When you return home, make sure to leave your opinion on [TripAdvisor](#) or on our [Facebook page](#).

At the same time, you will get a satisfaction survey from our team by email. Please fill it up..

We hope you have enjoyed your stay at Lacs de l'Eau d'Heure.

Thank you in advance for your appreciation and we look forward to seeing you again.





**LAMY**  
PROPERTY





# LAMY PROPERTY

## INVEST IN A SECOND HOME

### **BUYING YOUR OWN VILLA IN THE GOLDEN LAKES VILLAGE**

Did you know that the Golden Lakes Village villas were for sale?

Built in the 2000s by the Lamy Group, the villas were then sold to individuals who transferred the rental management of their property to the group's tourism management company.

### **LEISURE INVESTMENT, OR HOW TO COMBINE PLEASURE AND PROFITABILITY?**

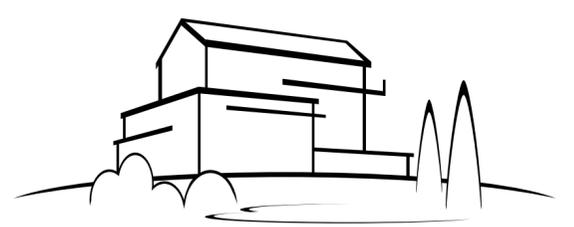
Did you enjoy your holidays, the village and the region? Why not buy your own villa?

- TAX OPTIMIZATION
- VAT REFUND
- ANNUAL RETURN
- RENTAL REVENUES
- FREE HOLIDAYS
- ETC.

Have a look at our website to know the properties for sale in our village.

You will also find out all the advantages that this type of investment has to offer.

More info: [www.lamyproperty.com](http://www.lamyproperty.com)



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